


To: **PROCUREMENT SERVICE**
PS Complex, Cristobal St.,
Paco, Manila

WARRANTY CERTIFICATE

In reference to **P.O. No. 1600686**, the warranty stated below shall be applied:

<ul style="list-style-type: none">• Warranty:
<ul style="list-style-type: none">○ Three (3) years on parts and labor○ Three (3) years on optical USB mouse○ On-site support shall be provided for the delivered items deployed in the NCR within four (4) hours from verbal/written notifications by the END-USER AGENCY, with cut-off time at 2:00pm per working day. Verbal/written notifications received after 2:00pm will be addressed by suppliers the following working day.
<ul style="list-style-type: none">• CTI has provided a list of Manufacturer-Authorized and ACTIVE Service Centers in all Regions nationwide.<ul style="list-style-type: none">• <i>Where there is none in a region, the nearest Service Center in the adjoining region is indicated.</i>
<ul style="list-style-type: none">• Provision of Service Units:
<ul style="list-style-type: none">• Within the warranty period, machines that cannot be repaired within twenty-four (24) hours shall be immediately replaced with a service unit of similar specifications or better.
<ul style="list-style-type: none">• CTI is responsible for the installation of the Office Productivity Software (i.e. Microsoft Office, purchased through PS) to the purchased hardware, if necessary.

Certified by:


Paul G. Cortez
A/P-Sales